IN THE CLAIMS:

1.   (CURRENTLY AMENDED) A method for matching a customer and a ~~Provider~~ provider, comprising the steps of:

a)   generating a database containing data relevant to the ~~Provider~~ provider ;

b)   updating said database so as to keep said data on the ~~Provider~~ provider up-to-date;

c)   when a call is received from a customer, identifying the requirements of the customer;

d)   identifying the nature of the request of the customer for a ~~Provider~~ provider;

e)   searching said database for a ~~Provider~~ provider who fits best the requirements of the customer; and

f)   when such best fit ~~Provider~~ provider is found, generating a voice and/or data communication between said customer and said provider.

2.   (ORIGINAL) A method according to claim 1, wherein the requirements of the customer include his geographic location.

3.   (CURRENTLY AMENDED) A method according to claim 1 ~~or 2~~, wherein the data relevant to the ~~Provider~~ provider kept in the ~~data base~~ database are selected from ~~among~~ the group consisting of availability status, geographical location and scheduled jobs.

4.   (CURRENTLY AMENDED) A method according to claim 2, wherein the data relevant to the ~~Provider~~ provider kept in the ~~data base~~ database comprise its location.

5.   (CURRENTLY AMENDED) A method according to claim 1, wherein the data relevant to the ~~Provider~~ provider kept in the ~~data base~~ database comprise status information.

6.   (ORIGINAL) A method according to claim 4, wherein the status information comprises an indication of availability.

7.   (CURRENTLY AMENDED) A method according to claim 1, wherein the updating of the database is initiated by the ~~Provider~~ provider.

8.   (CURRENTLY AMENDED) A method according to claim 1, wherein the updating of the database is initiated by the database by polling the ~~Providers~~ providers .

9.   (CURRENTLY AMENDED) A method according to ~~any one of claims 1 to 7~~ claim 2, wherein the location of the customer is determined using location systems of the communication network from which the call of the customer is placed.

10.   (CURRENTLY AMENDED) A method according ~~to any one of claims 1 to 8~~ claim 9, wherein the communication network is a cellular phone network.

11.   (CURRENTLY AMENDED) A method according ~~to any one of claims 1 to 7~~ claim 1, wherein the customer uses a regular telephone line.

12.   (CURRENTLY AMENDED) A method according ~~to any one of claims 1 to 7 and 10~~ claim 1, wherein the ~~Provider~~ provider uses a ~~regular~~ telephone line.

Claims 13 to 16 (CANCELLED)

17.   (CURRENTLY AMENDED) A method according to ~~any one of claims 1 to 15~~ claim 1, wherein the ~~Provider~~ provider is selected from ~~among~~ the group consisting of food providers, house services providers, personal services providers, delivery services and information providers.

18.　(CURRENTLY AMENDED) A system for matching a customer and a ~~Provider~~ provider, comprising:

　　a　　a database containing data relevant to the ~~Provider~~ provider;

　　b)　communication lines and means for updating said database so as to keep said data on the ~~Provider~~ provider up-to-date;

　　c)　location apparatus for identifying the geographical location of the customer calling the system;

　　d)　~~personnel or apparatus~~ means for identifying the nature of the request of the customer for a ~~Provider~~ provider ;

　　e)　searching software for searching said database for a ~~Provider~~ provider who fits best the requirements of the customer; and

　　f)　dialing and switching means for generating a voice communication between said customer and said provider.

19.　(NEW) A method according to claim 10, wherein the provider uses a telephone line.